

STATE BANK OF INDIA, MALDIVES
TERM & CONDITIONS
For using “www.onlinesbiglobal.com”

General Information:

1. The ‘**Onlinesbiglobal**’ registration form(s) should be addressed and sent directly to the branch (e.g. SBI Male’) where the company/applicant(s) maintain his / her / their account(s).
2. That the account holders/authorized persons can access his/her/company’s accounts through the ‘**Onlinesbiglobal**’ only after he / she receives the Corporate ID, User ID and Password sent to him / her.
3. That the Company will receive Corporate ID, User ID and Password on e mail ID provided in the form.
4. It will be the responsibility of the Company to maintain secrecy of the login credentials.
5. All accounts under the customer Id will be available on the ‘**Onlinesbiglobal**’ for the purpose of enquiry only.
6. The ‘**Onlinesbiglobal**’ service cannot be claimed as a right. The Bank may also convert the Service into a discretionary service anytime, if so warranted, after it has been made available to the USER.

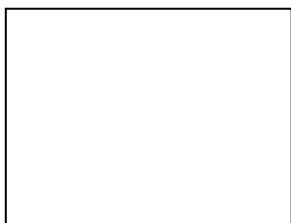
Terms of Service:

1. M/S ----- hereinafter called as the company agrees to avail the CINB facility(with viewing rights) of State Bank of India (SBI) over Internet Channel through ‘**Onlinesbiglobal**’. The company do accept such terms, regulations, and conditions, stipulations laid down by SBI, from time to time, for the purpose.
2. The company agrees to execute from time to time necessary agreement form(s), authority letter(s) and any other related documents for this purpose.
3. SBI is hereby authorised by the Company to accept all valid instructions through ‘**Onlinesbiglobal**’ over electronic medium either through one or more person(s) by using valid Corporate ID/User ID.
4. SBI accepts the obligations to maintain the confidentiality, privacy and integrity of the activities performed on ‘**Onlinesbiglobal**’.
5. SBI reserves the right to modify, change, add or cancel any of the facility offered through CINB or the Terms of Service listed in this Document.
6. The registered User is free to choose a Password of his choice as per the guidelines on the site. However, he is advised to avoid choosing a password that is a dictionary word or is guessable / inferable from personal data such as name, date of birth, address, telephone number, driving license / car number, etc.

7. The User can access CINB from anywhere, anytime through '**Onlinesbiglobal**'. However, as a matter of precaution and safety, he should avoid using PCs with public access.
8. In the interest of customer's safety, the system does not permit retrieval of a lost or forgotten Password. In case the User forgets his Password, he will have to register for a duplicate password and a fresh Password will be issued to him.
9. In case of an unintended termination of a valid session due to break in Internet Connectivity, it is suggested that the User login afresh and verify the status of accounts.
10. SBI shall be entitled to use hardware, software and/or such other equipment and modify the same as necessary or appropriate for the provision of the facility. The Company may also be required to modify/upgrade its systems to comply with the standards applicable to the various facility provided by the SBI.
11. The facility through '**Onlinesbiglobal**' is a service offered by SBI as per the Terms of Service and SBI is within its rights to deny access or withdraw access if the Company/User is found to be acting in violation of the terms of service.
12. The Company shall ensure, that login is made, by using authorised Corporate ID, User ID and Password.
13. SBI shall not be liable for any direct, indirect or consequential loss or damage sustained by the Company by any direct or indirect use of or reliance on the electronic communication, orders or messages. SBI shall also not be liable to Company for any loss or damage caused or arising in connection with the facility, on account of interruption or stoppage to the access to and/or use of this facility arising on account of circumstances not attributable to SBI or beyond control of the SBI.
14. Notwithstanding what is stated in this document, the agreement is only between the SBI and the Company. Therefore, any executive, officer or employee of the Company shall not have any legal rights or remedies against the Bank or against any executives or employees of SBI.
15. Though SBI strives to maintain the quality of service, timely delivery and execution of the instructions given by the Company, the same is not guaranteed by SBI and SBI does not accept any responsibility for not effecting or not completing any activities on CINB facility due to any break-down in computer hardware or software systems including any break-down of internet facility or any delay or default of service providers from whom SBI has availed of the facility for providing the CINB facility.
16. SBI may for valid reasons refuse to execute any instructions placed by the Company.
17. Disputes between the registered user of this service and the Bank with regard to the activities done through www.onlinesbiglobal.com will be subject to the jurisdiction of the competent Courts where the registered user's branch is located.

18. The Bank will take reasonable care to make use of the available technology for ensuring security and preventing unauthorised access to any of the facility offered through www.onlinesbiglobal.com.
19. The www.onlinesbiglobal.com is a secured site. It assures that during the session, user is dealing with web site of SBI; the two-way communication is secured with 128-bit SSL encryption technology, which ensures the confidentiality of the data during transmission. The access-control methods designed on the site afford a high level of security.
20. The Password given by the Bank must be replaced by Password of the User's choice at the time of FIRST login. This is Mandatory.
21. All activities executed through a valid session as defined above will be construed to have been emanated from the registered user and will be legally binding on him / her. The registered user is cautioned against leaving the computer unattended during a valid session.
22. Should the registered user notice that any information is incorrect or discrepant the same should be immediately brought to the notice of the branch(es) by e-mail or letter.
23. The registered user will not attempt or permit others to attempt accessing CINB through any unlawful means.
24. The Bank presupposes that log-in using appropriate username and Password is a valid session initiated by none other than the registered user to whom the said username and Password belongs.
25. The registered user must keep the Username and Password strictly confidential and known only to himself. It is a good practice to commit the password to memory rather than write it down somewhere. SBI will not be responsible for loss sustained by the Company due to breach of this condition. The User is also cautioned against leaving the computer unattended during a valid session.
26. SBI has taken care to protect the confidentiality and integrity of customer (Company) data/transaction on Transaction/Trade Finance module through *onlinesbiglobal.com*. At the same time this is a joint endeavor of the SBI and the Company. SBI, therefore, expects the Company to appreciate the risks unique to transacting on the Internet and take precautions, as it may deem fit, in the interests of protecting confidentiality and transactional integrity. It is highly recommended that the advices of the IT department of the Company or an external consultant be sought in this regard. Similarly, for best results it is suggested that the Company's internal processes may be aligned to the procedures prescribed for the system.
27. The Company undertakes that if any wrongful use or misuse of the system is noticed by the registered user or any other person authorized by the Company it shall be the responsibility of the registered user to bring the same to the notice of SBI forthwith and the registered user shall also co-operate with SBI in the event of SBI giving any alert about such wrongful use or misuse of the CINB facility.

28. The Company undertakes not to disclose the conditions or any of the activities made/entered and/or Authorized by the registered user, through the CINB facility.
29. SBI shall not be liable for any loss the company may suffer due to acts of omission and commission by the users of the company.
30. The Company agrees to pay charges/fees for transaction/Trade Finance facility as may be prescribed from time to time.
31. The Company hereby undertakes and agrees to protect SBI against all claims and liabilities arising directly or indirectly as a result of any breach or non-performance by any user or any act, neglect or default of the user.
32. By signing the CINB Registration Form the Company hereby confirms that the terms of service herein contained shall constitute the agreement between SBI and the Company for the use of the CINB facility through *onlinesbiglobal.com*.
33. Authorized signatory confirms that he/they is/are duly authorized by the Company to execute this agreement.



(1)



(2)

Signature of Authorized Signatories:

Company Seal

Date