



PRESS RELEASE

On account of Fire Incident at our Male' Branch premises during the night of 28th August 2020, our services from Male Branch will be affected. However, we continue our strong support to the Maldivian Financial System and will keep providing our banking services from tomorrow, at our Hulhumale' Branch, Amin Avenue, Oak Unit 3, Reethigas Magu, Hulhumale'. The below mentioned services will be provided from tomorrow i.e. 30.08.2020-

1. All the Cash transactions for the Customers of Male' Branch will be done at our Hulhumale Branch.
2. In addition to Hulhumale' Branch, our Customers can also deposit Clearing/ Transfer Cheques, RTGS Requests and TT/ Remittance Request with our staff, sitting at a temporary location, at the adjacent building opposite to old China Garden restaurant.
3. Email requests will be accepted only if they are forwarded from the registered email in their account with us; and after obtaining confirmation on their registered mobile number available in our system.

We can be reached at the dedicated Phone numbers 3350875, 9959658 and email care.mv@statebank.com.

The transport services have been arranged between Male' Branch and Hulhumale' Branch for the customers, from 8.00 AM to 6.00 PM, on an hourly basis.

In view of the present situation, there may be some delay in processing the requests received from the customers. However, we are making our best efforts to provide uninterrupted services.

We will keep updating about our services from Male' branch. We regret for inconvenience caused to our valued customers.

**Country Head & CEO,
SBI, Republic of Maldives**